SANNCE®
Smart Home Security Made Easy

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Quick Operation Manual

www.sanncegroup.com

About This Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the company website. Please use this user manual under the guidance of professionals.

Legal Disclaimer

REGARDING TO THE PRODUCT WITH INTERNET ACCESS, THE USE OF PRODUCT SHALL BE WHOLLY AT YOUR OWN RISKS. OUR COMPANY SHALL NOT TAKE ANY RESPONSIBILITES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER ATTACK, HACKER ATTACK, VIRUS INSPECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, OUR COMPANY WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED. SURVEILLANCE LAWS VARY BY JURISDICTION. PLEASE CHECK ALL RELEVANT LAWS IN YOUR JURISDICTION BEFORE USING THIS PRODUCT IN ORDER TO ENSURE THAT YOUR USE CONFORMS THE APPLICABLE LAW. OUR COMPANY SHALL NOT BE LIABLE IN THE EVENT THAT THIS PRODUCT IS USED WITH ILLEGITIMATE PURPOSES.

IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE LATER PREVAILS.

Regulatory Information

FCC Information

FCC compliance: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

EU Conformity Statement

This product and -if applicable -the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2004/108/EC, the RoHS Directive 2011/65/EU.

2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info

2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (A)/NMB-3(A) standards requirements.

Safety Instruction

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss. The precaution measure is divided into [Warnings] and [Cautions].

Warnings: Serious injury or death may occur if any of the warnings are neglected.

Cautions: Injury or equipment damage may occur if any of the cautions are neglected.

Warnings: Follow these safeguards to prevent serious injury or death.	**Cautions:** Follow these precautions to prevent potential injury or material damage.

Warnings

• Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.
• In the use of the product, you must be in strict compliance with the electrical safety regulations of the nation and region. Please refer to technical specifications for detailed information.
• Input voltage should meet both the SELV (Safety Extra Low Voltage) and the Limited Power Source with 100 to 240 VAC or 12 VDC according to the IEC60950-1 standard. Please refer to technical specifications for detailed information.
• Do not connect several devices to one power adapter as adapter overload may cause over-heating or a fire hazard.
• Please make sure that the plug is firmly connected to the power socket.
• If smoke, odor or noise rise from the device, turn off the power at once and unplug the power cable, and then please contact the service center.

Preventive and Cautionary Tips

Before connecting and operating your device, please be advised of the following tips:
• Ensure unit is installed in a well-ventilated, dust-free environment.
• Unit is designed for indoor use only.
• Keep all liquids away from the device.
• Ensure environmental conditions meet factory specifications.
• Ensure unit is properly secured to a rack or shelf. Major shocks or jolts to the unit as a result of dropping it may cause damage to the sensitive electronics within the unit.
• Use the device in conjunction with an UPS if possible.
• Power down the unit before connecting and disconnecting accessories and peripherals.
• A factory recommended HDD should be used for this device.
• Improper use or replacement of the battery may result in hazard of explosion. Replace with the same or
equivalent type only. Dispose of used batteries according to the instructions provided by the battery manufacturer.

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1. Download and Install the APP

A. Please ensure your mobile phone has been connected to the network.
B. Search for **"JoyLite"** from the Google Play Store or the App Store, download and install it to your phone.

2. Confirm Your Wi-Fi Status

A. Ensure your wireless router is DHCP-enabled and it is a 2.4GHz network. (The device does not support 5GHz Wi-Fi currently.)
B. Confirm that your smartphone has already been connected to the wireless router.

3. Connect the Device

Method One: Wireless Connection
A. Power on the device and the device will be started.
B. Add the device (take Apple mobile phone as an example here).

Step 1: Open the APP and click the **"+"** button (Picture 1);
Step 2: Click **"Add a new camera"** (Picture 2);
Step 3: Select the camera model and configure the camera as required (Picture 3);
Step 4: Enter the current Wi-Fi password and click **"Confirm"** (Picture 4);
Step 5: Click **“Add a camera by QR Code”** (Picture 5);
Step 6: Hold the QR code on the phone to face the camera lens within 10 to 20 cm, then scan it to add the camera. After the device is paired, it will make a ding-dong prompt tone and please click **“Next”** (Picture 6).
Note: If your adding fails, please press the device reset button to reset the device and return to step 3 to reconfigure.
Step 7: Scan the device’s QR code, or manually enter the device’s ID number to add (Picture 7);
Step 8: Now you can start the live preview (Picture 8).

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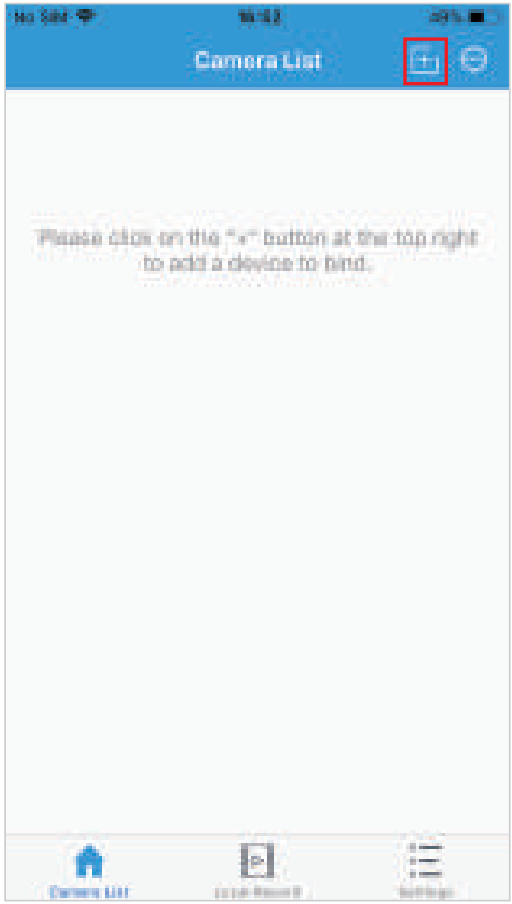
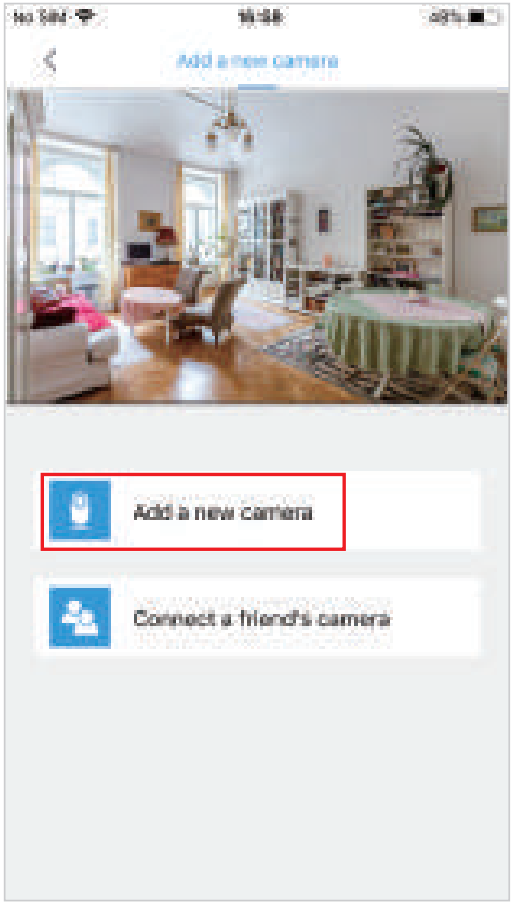


Picture 1



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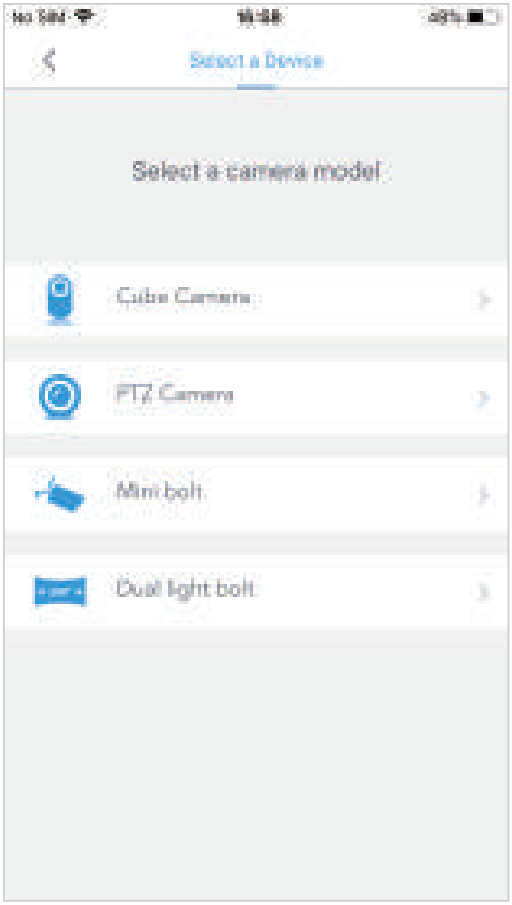

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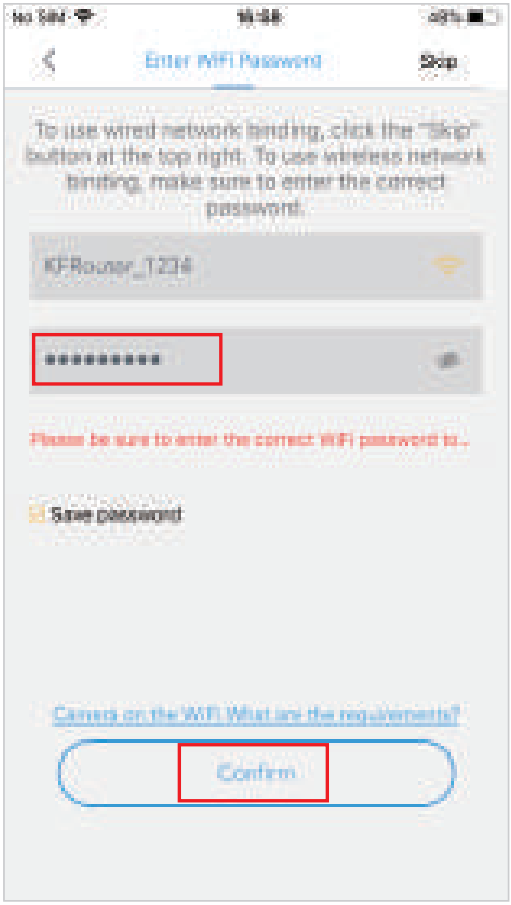

Picture 4

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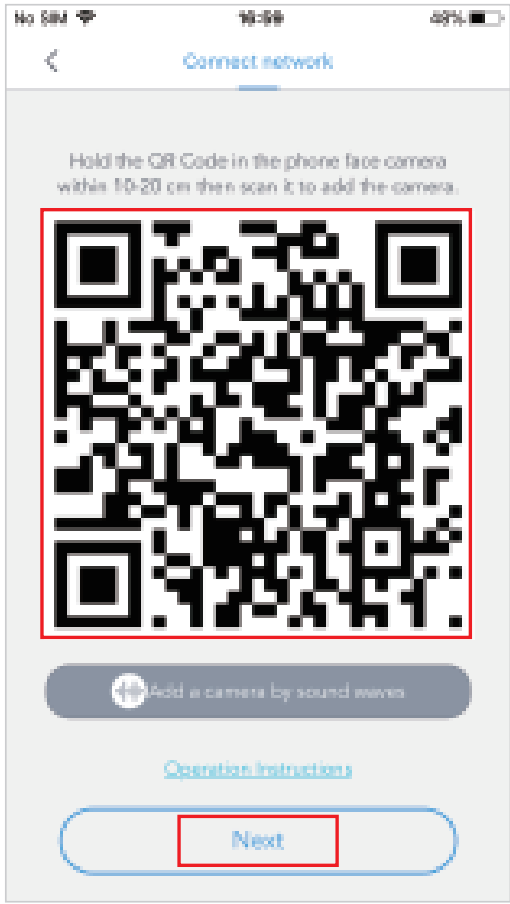
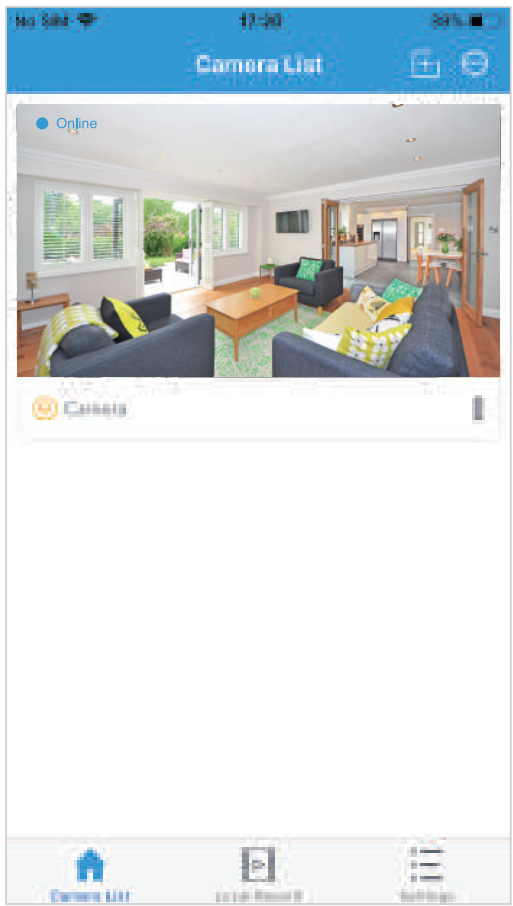
Picture 5



Picture 6

Picture 7



Picture 8

Method Two: Wired Connection

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A. Power on the device and the device will be started.
B. Connect to the wireless router. Connect one end of the network cable to the wireless router and the other end to the network port of the device.
C. Add the device (take Apple mobile phone as an example).

Step 1: Open the app and click the **"+"** button (Picture 1);
Step 2: Click **"Add a new camera"** (Picture 2);
Step 3: Select the camera model and configure the camera as required (Picture 3);
Step 4: Directly click **“Skip”** in the upper right corner (Picture 4);
Step 5: Scan the device’s QR code, or manually enter the device’s ID number to add (Picture 5);
Note: If your adding fails, please press the device reset button to reset the device and return to step 3 to reconfigure.
Step 6: Click the System Settings button (Picture 6);
Step 7: Click **"Network"** (Picture 7);
Step 8: Click **"Network Switching"** (Picture 8);
Step 9: Select the SSID of the wireless router you want to connect to (Picture 9);
Step 10: Enter the current Wi-Fi password and click **"Switch the network"**. The device will reboot and automatically connect to the Wi-Fi network (Picture 10).

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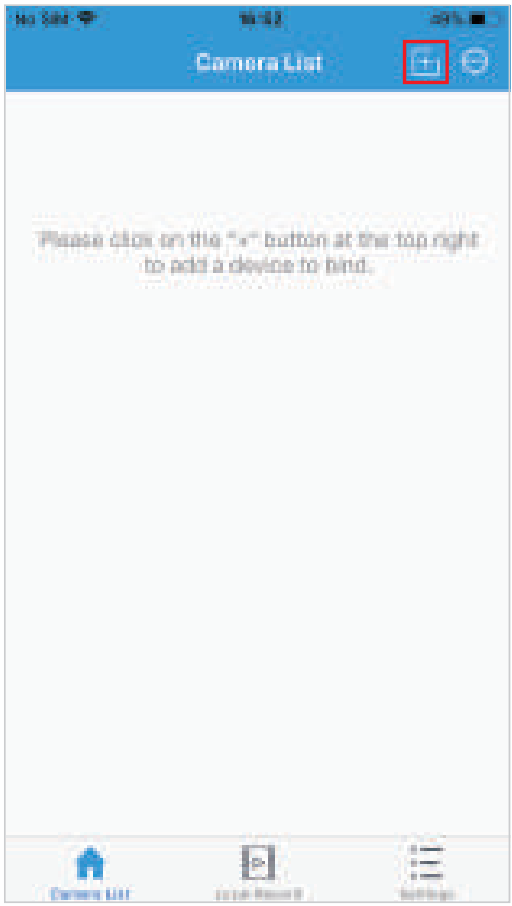
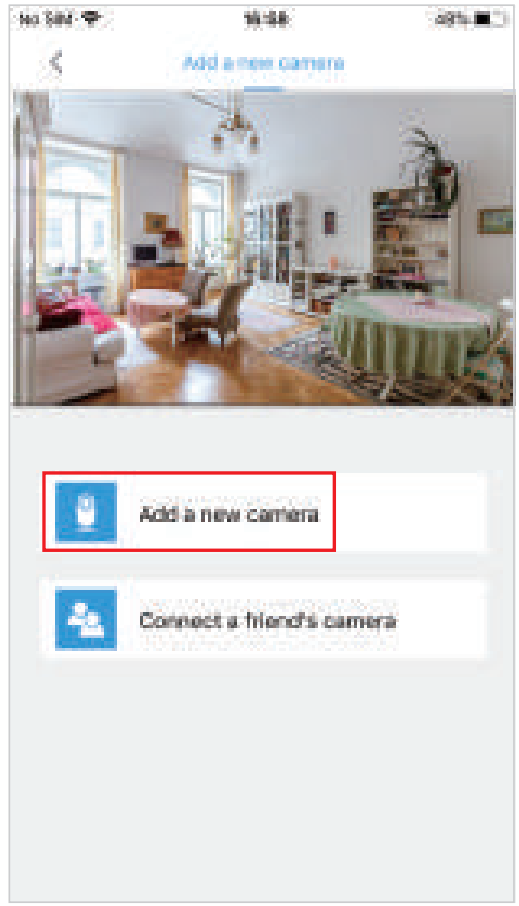


Picture 1



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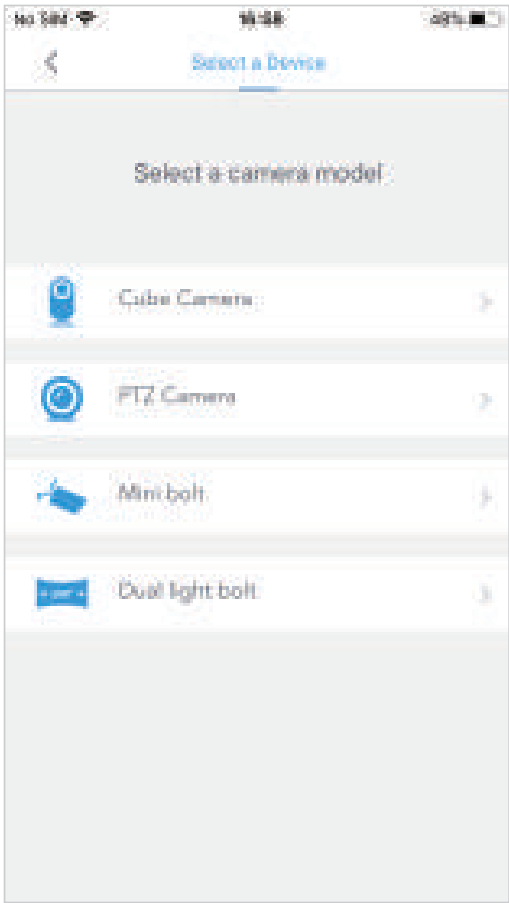

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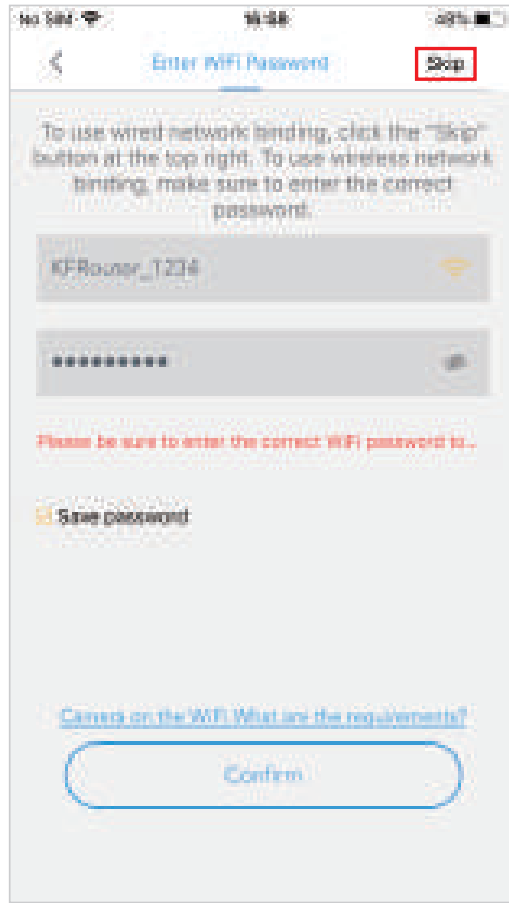

Picture 4

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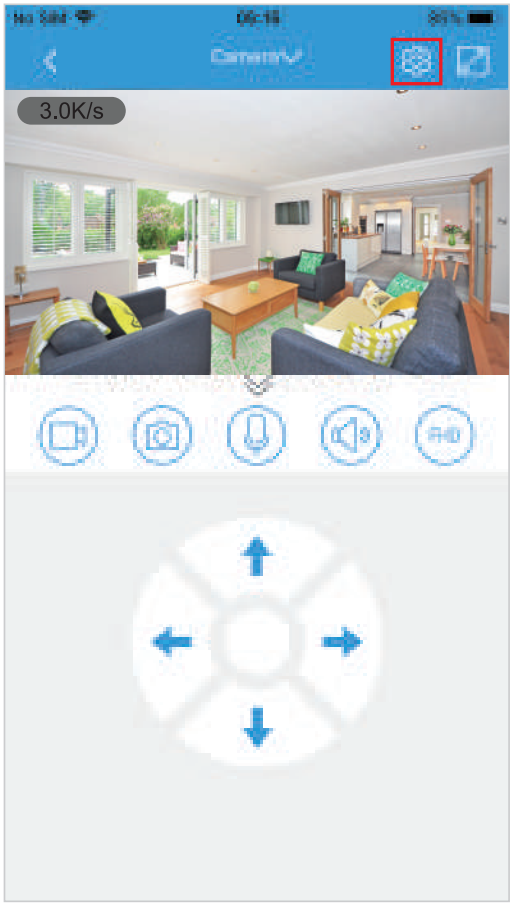
Picture 5



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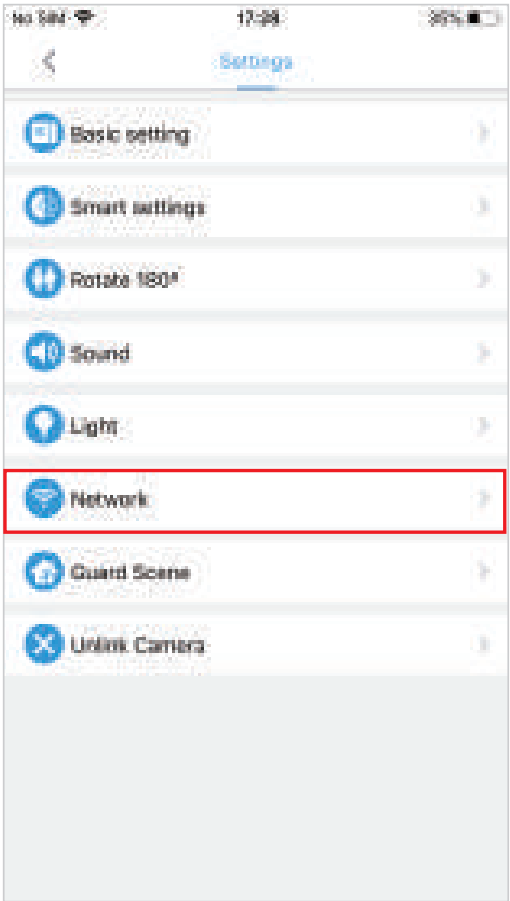

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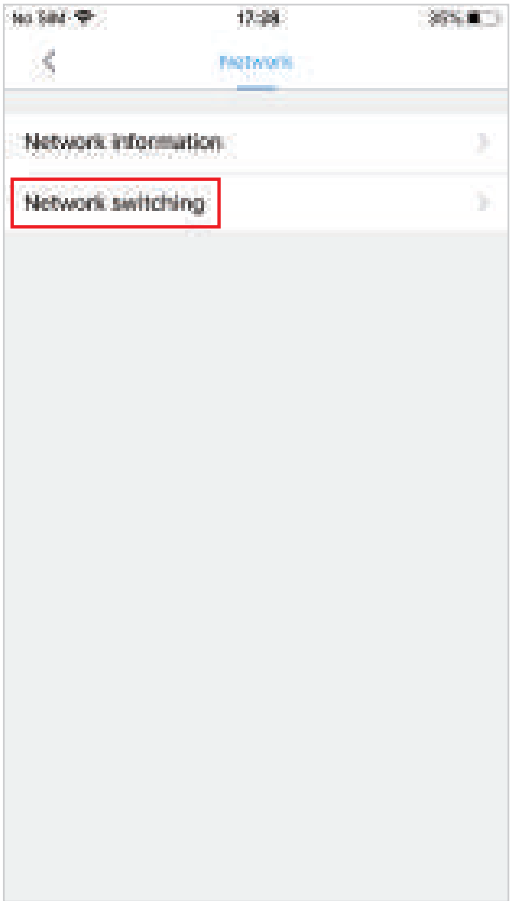

Picture 8

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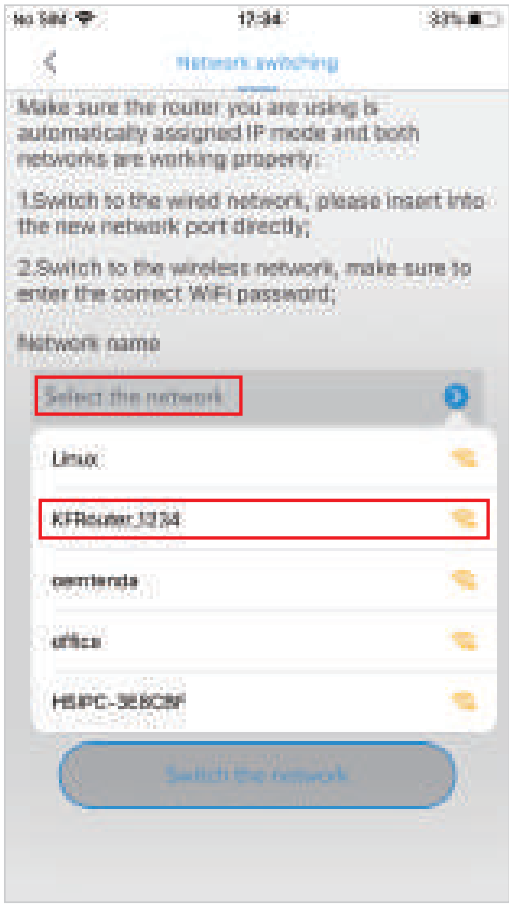
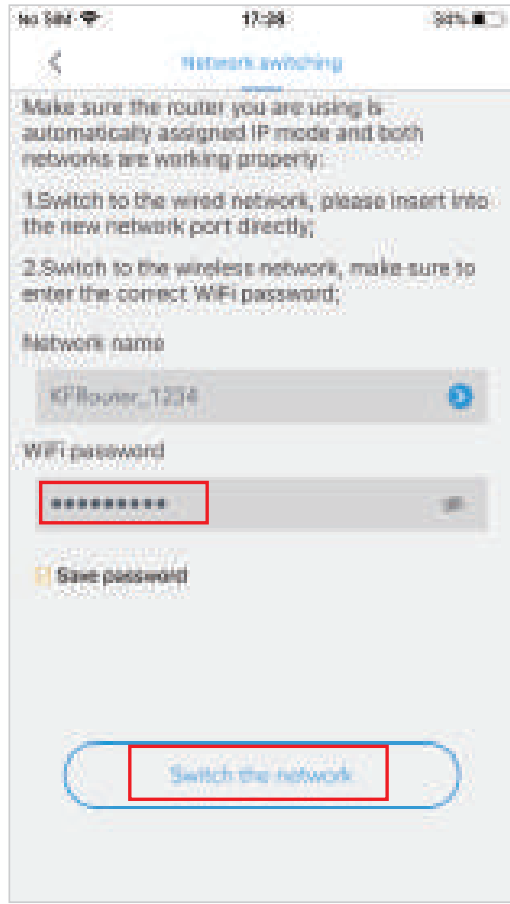


Picture 9



Picture 10

Tips:

A.After all the configuration is completed, you can unplug the device's network cable and the device can work via the wireless network.

B.Reset Button: Long press the **"Reset"** button for more than 5 seconds, the device will automatically return to the factory settings and restart. Therefore, you must perform Wi-Fi configuration after the device is rebooted in order to connect your device to the network.

C.When you prepare to reset the device, please make sure that the device's power has been turned on properly.

4. Video Preview (Preview the camera on mobile devices; We take smartphone as an example here.)

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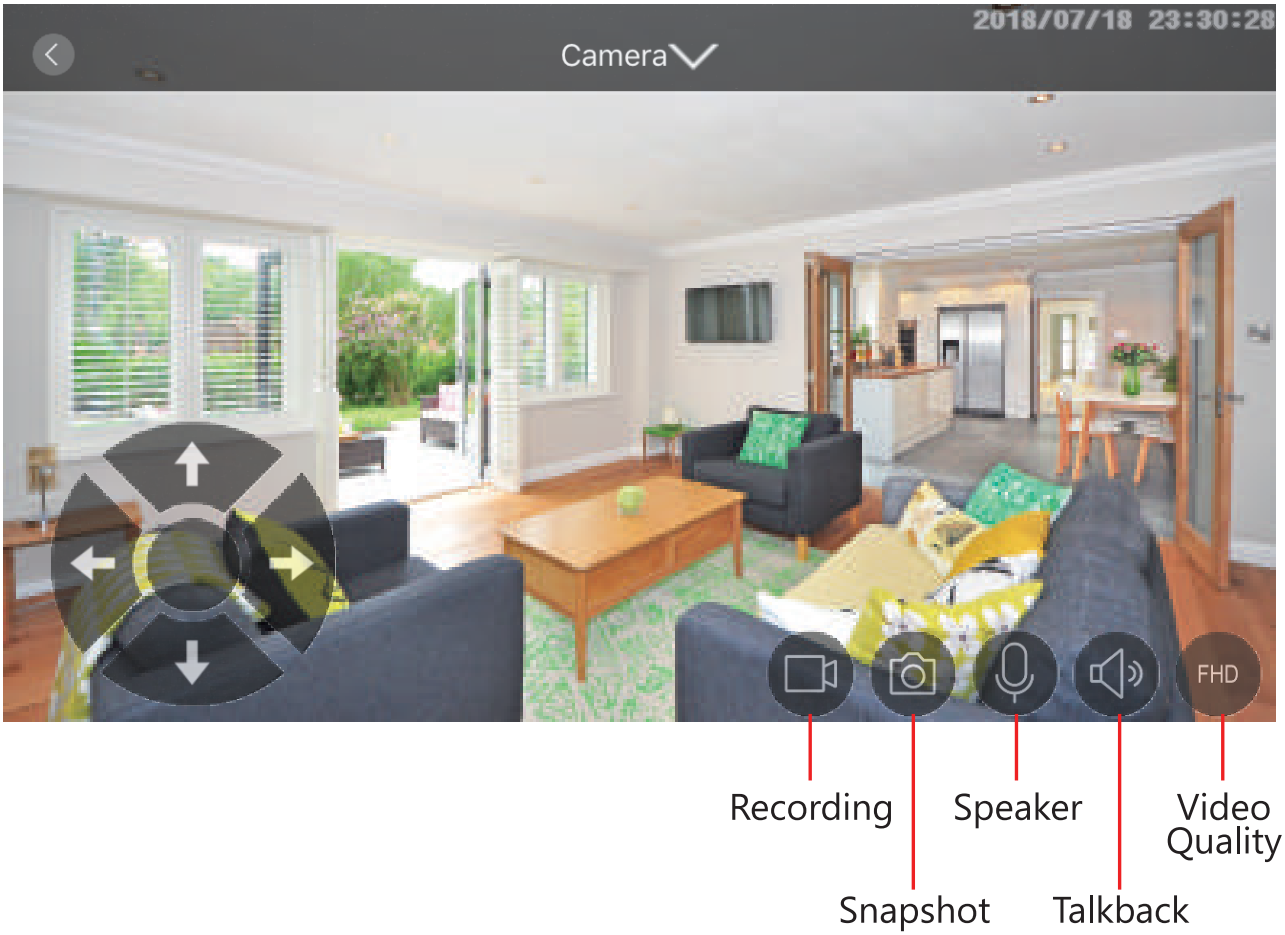

Tips: For devices with pan/tilt function, you can control the horizontal or vertical rotation of the device by pressing the left and right buttons, or the up and down buttons on the screen of the phone.

5. Register an Account and Log in

Please click "Settings" in the lower right corner, then click **"My cloud service" - "log in" - "registered"**. Please register as required and log in.

Note: If you don't log in, some cloud-enabled cameras will not be able to access the cloud recording function. Please follow the steps to register your account and log in.

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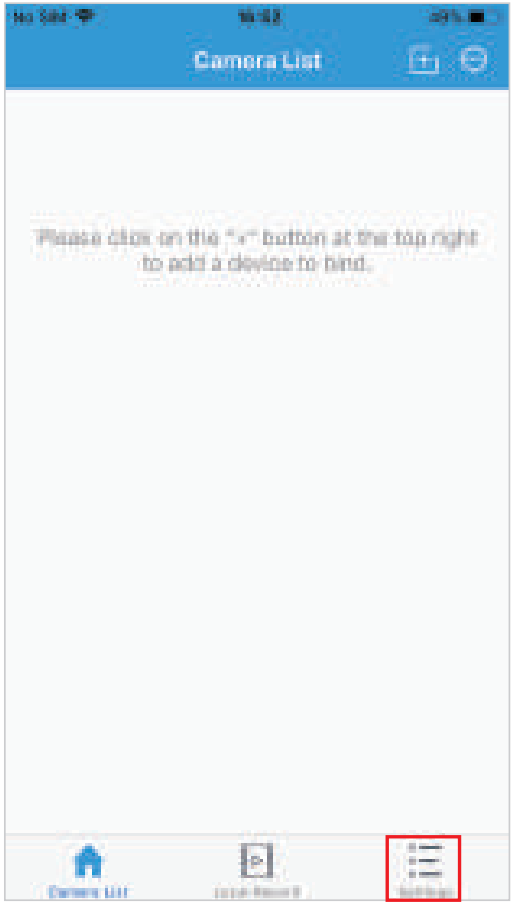
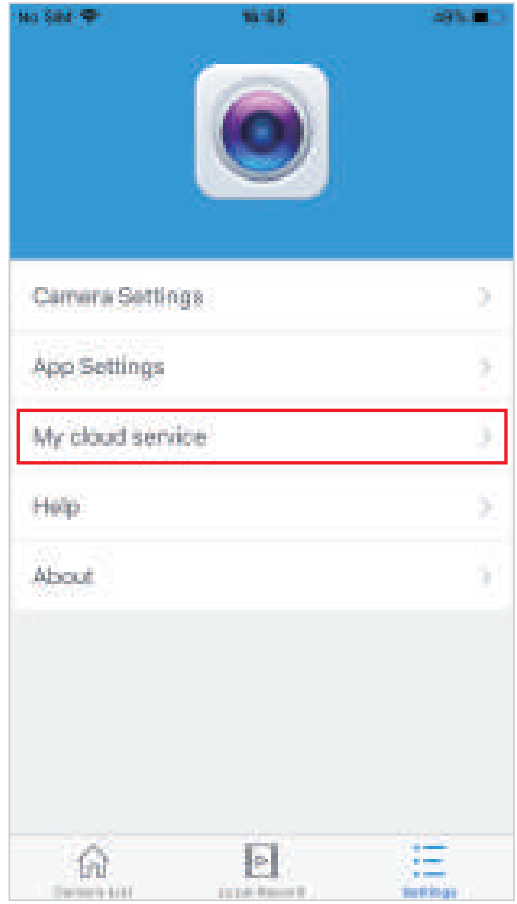
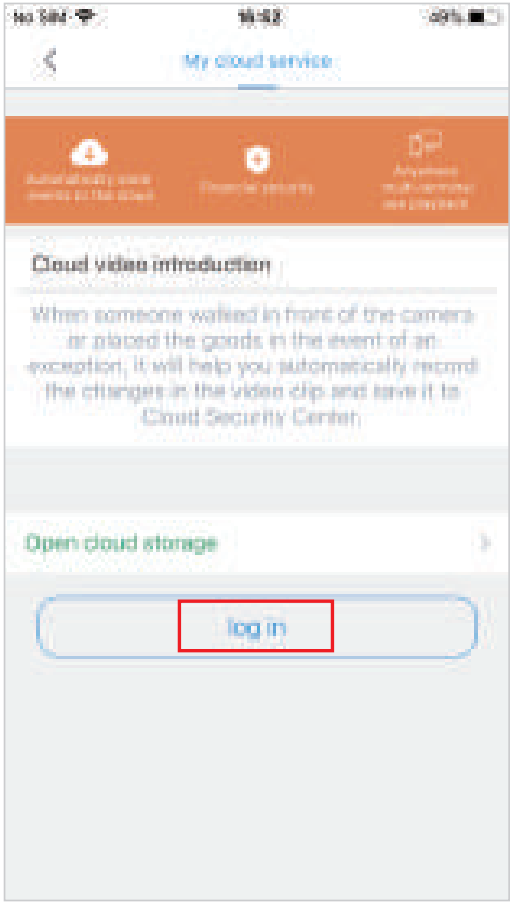
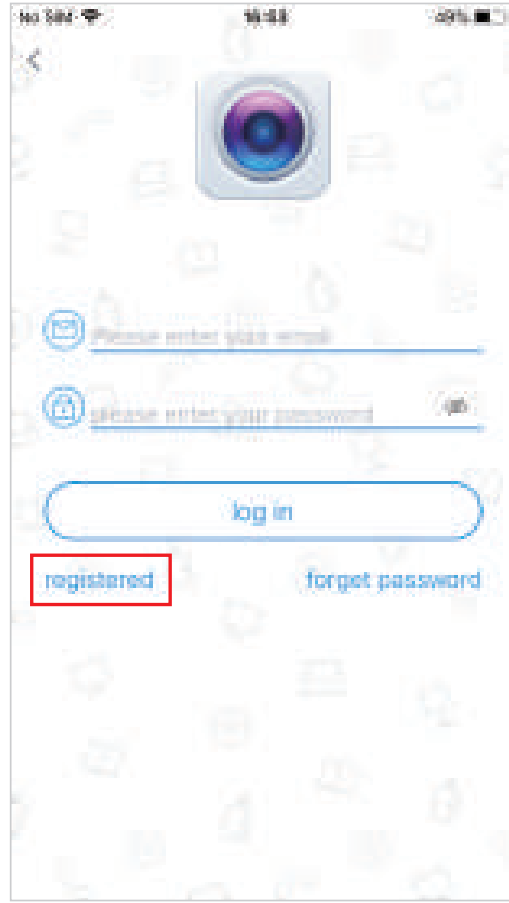

Camera List
Please click on the "+" button at the top right to add a device to bind.


Camera Settings
App Settings
My cloud service
Help
About


My cloud service
Cloud video introduction
When someone walked in front of the camera or placed the goods in the event of an exception, it will help you automatically record the changes in the video clip and save it to Cloud Security Center.
Open cloud storage
log in


log in
registered
forget password

6. Software Downloads and FAQs

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If you encounter any problems while using this device, please feel free to contact our customer service or email us:
Technical support mailbox: support@mysannce.com.
Service mailbox: sales@mysannce.com.

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1. APP herunterladen und installieren

A. Bitte stellen Sie sicher, dass Ihr Mobiltelefon mit dem Netzwerk verbunden ist.
B. Suchen Sie im Google Play Store oder im App Store nach **"JoyLite"**, laden Sie es herunter und installieren Sie es auf Ihrem Handy.

2. Bestätigen Sie Ihren Wi-Fi-Status

A. Stellen Sie sicher, dass Ihr Wireless Router DHCP-fähig und ein 2,4-GHz-Netzwerk ist. (Das Gerät unterstützt derzeit kein 5GHz Wi-Fi.)
B. Vergewissern Sie sich, dass Ihr Smartphone bereits mit dem Wireless LAN Router verbunden ist.

3. Gerät anschließen

Methode Eins: Drahtlose Verbindung
A. Gerät einschalten und das Gerät wird gestartet.
B. Fügen Sie das Gerät hinzu (Beispiel: Apple-Handy).

Schritt 1: Öffnen Sie die APP und klicken Sie auf die Schaltfläche **"+"** (Bild 1);
Schritt 2: Klicken Sie auf **"Neue Kamera hinzufügen"** (Bild 2);
Schritt 3: Wählen Sie das Kameramodell und konfigurieren Sie die Kamera wie gewünscht (Bild 3);
Schritt 4: Geben Sie das aktuelle Wi-Fi-Passwort ein und klicken Sie auf **"Bestätigen"** (Bild 4);
Schritt 5: Klicken Sie auf **"Hinzufügen einer Kamera per QR-Code"** (Bild 5);
Schritt 6: Halten Sie den QR-Code auf dem Telefon, um das Kameraobjektiv innerhalb von 10 bis 20 cm zu sehen, und scannen Sie ihn dann, um die Kamera hinzuzufügen. Nachdem das Gerät gepaart ist, ertönt ein Klingelton und klicken Sie auf **"Weiter"** (Bild 6).
Hinweis: Wenn das Hinzufügen fehlschlägt, drücken Sie bitte die Reset-Taste, um das Gerät zurückzusetzen, und kehren Sie zu Schritt 3 zurück, um es neu zu konfigurieren.
Schritt 7: Scannen Sie den QR-Code des Geräts oder geben Sie die hinzuzufügende ID-Nummer des Geräts manuell ein (Bild 7);
Schritt 8: Nun können Sie die Live-Vorschau starten (Bild 8).

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Bild 1

Bild 2

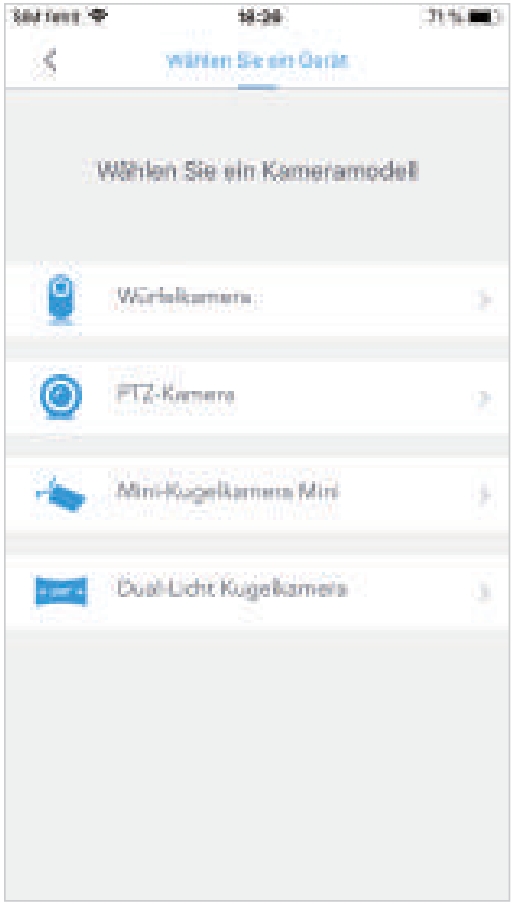

Bild 3

Bild 4

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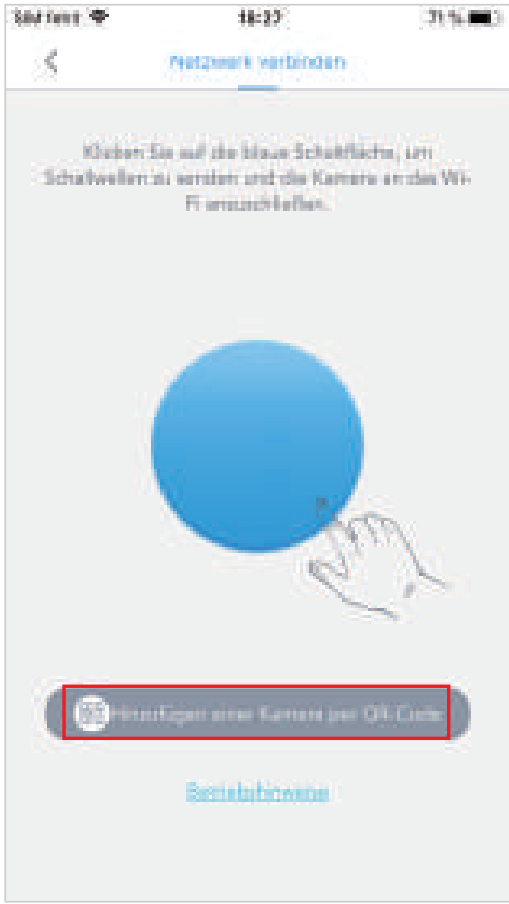

Bild 5

Bild 6

Bild 7

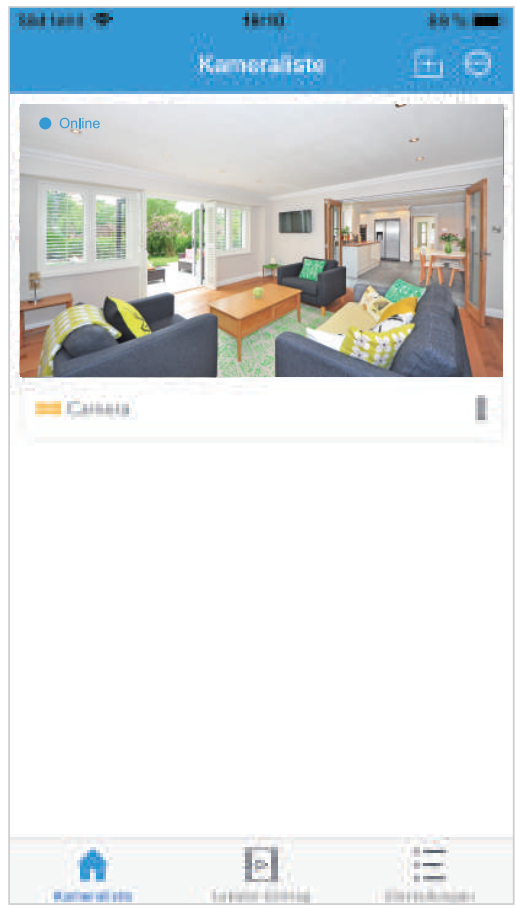

Bild 8

Methode Zwei: Kabelverbindung

A. Gerät einschalten und das Gerät wird gestartet.

B. Verbinden Sie sich mit dem drahtlosen Router. Verbinden Sie ein Ende des Netzwerkkabels mit dem drahtlosen Router und das andere Ende mit dem Netzwerkanschluss des Geräts.

C. Fügen Sie das Gerät hinzu (Beispiel: Apple-Handy).

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Schritt 1: Öffnen Sie die App und klicken Sie auf die Schaltfläche **"+"** (Bild 1);
Schritt 2: Klicken Sie auf **"Neue Kamera hinzufügen"** (Bild 2);
Schritt 3: Wählen Sie das Kameramodell und konfigurieren Sie die Kamera wie gewünscht (Bild 3);
Schritt 4: Klicken Sie direkt auf **"Überspringen"** in der oberen rechten Ecke (Bild 4);
Schritt 5: Scannen Sie den QR-Code des Geräts oder geben Sie die hinzuzufügende Geräte-ID-Nummer manuell ein (Bild 5);
Hinweis: Wenn das Hinzufügen fehlschlägt, drücken Sie bitte die Reset-Taste, um das Gerät zurückzusetzen, und kehren Sie zu Schritt 3 zurück, um es neu zu konfigurieren.
Schritt 6: Klicken Sie auf die Schaltfläche Systemeinstellungen (Bild 6);
Schritt 7: Klicken Sie auf **"Netzwerk"** (Bild 7);
Schritt 8: Klicken Sie auf **"Netzwerkumschaltung"** (Bild 8);
Schritt 9: Wählen Sie die SSID des drahtlosen Routers, mit dem Sie eine Verbindung herstellen möchten (Bild 9);
Schritt 10: Geben Sie das aktuelle Wi-Fi-Passwort ein und klicken Sie auf **"Das Netzwerk wechseln"**. Das Gerät startet neu und verbindet sich automatisch mit dem Wi-Fi-Netzwerk (Bild 10).

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Bild 1

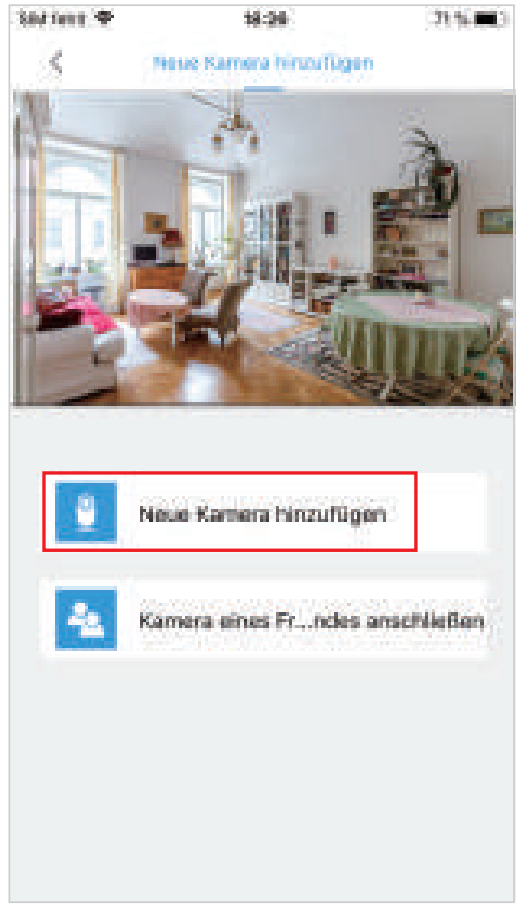


Bild 2

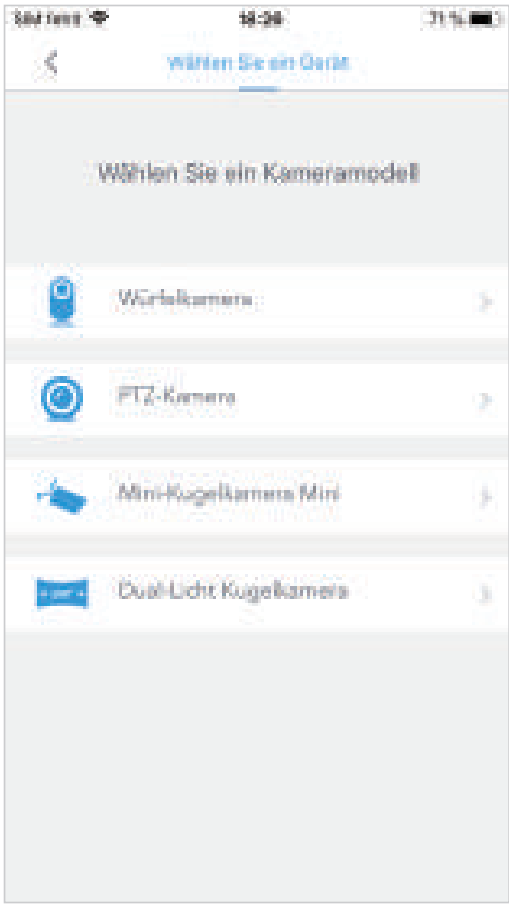


Bild 3

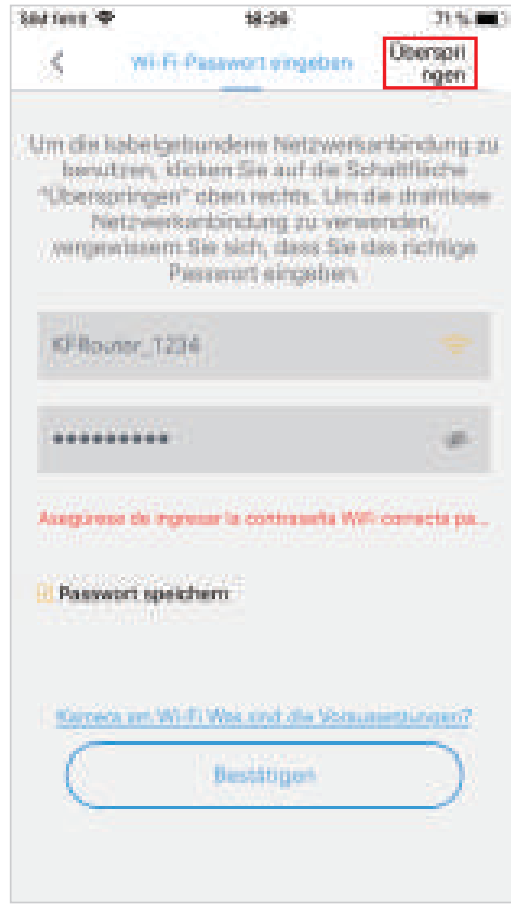


Bild 4

Bild 5

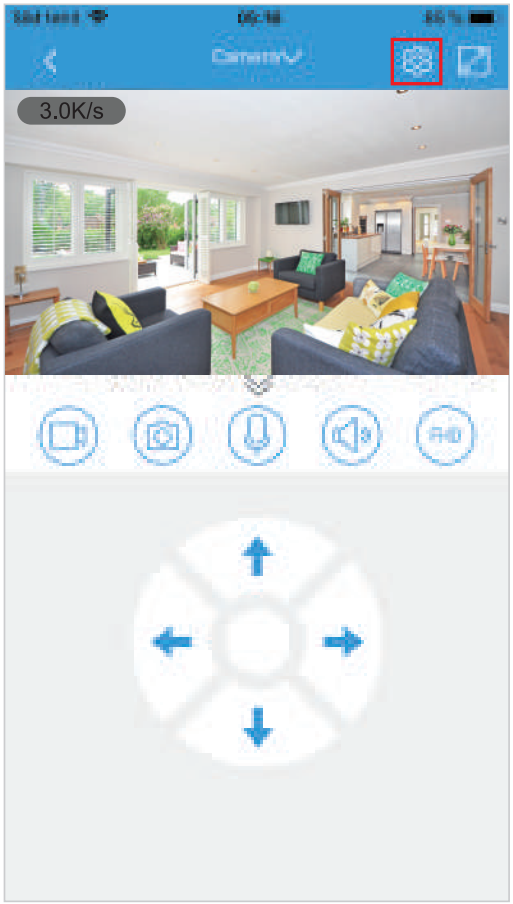
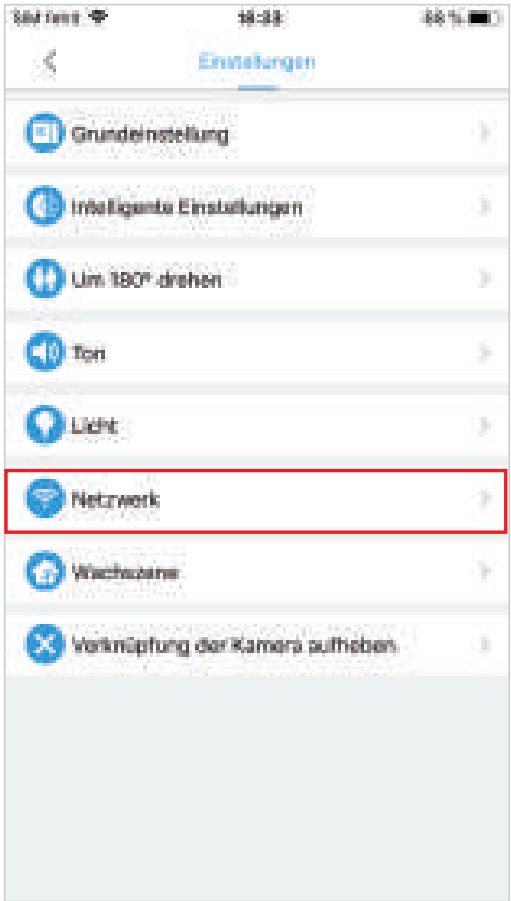


Bild 6



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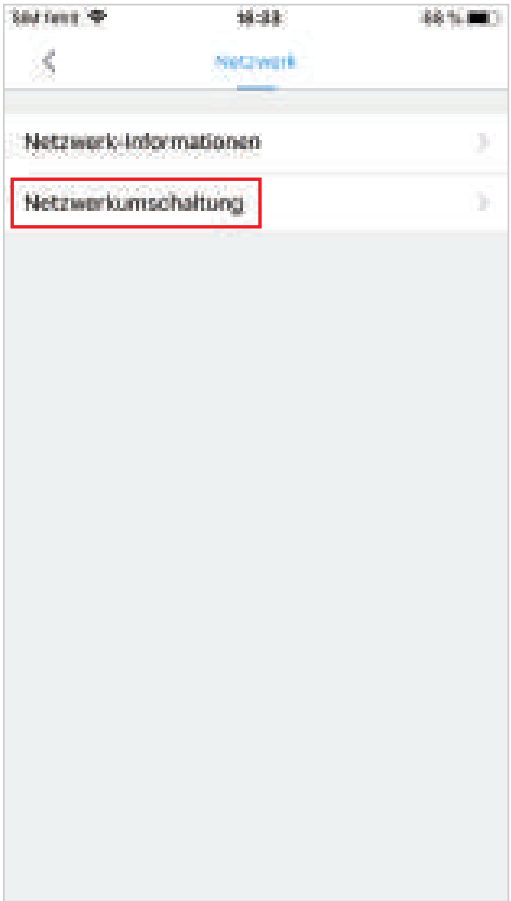

Bild 8

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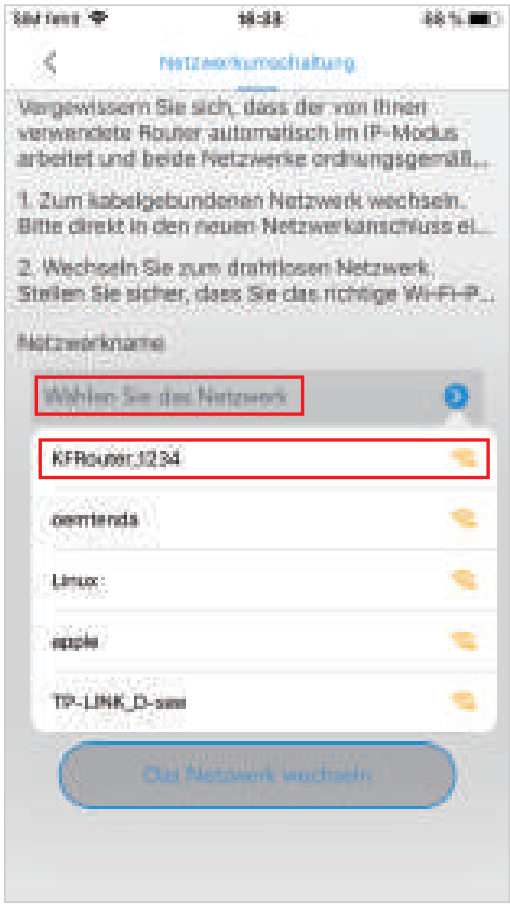


Bild 9

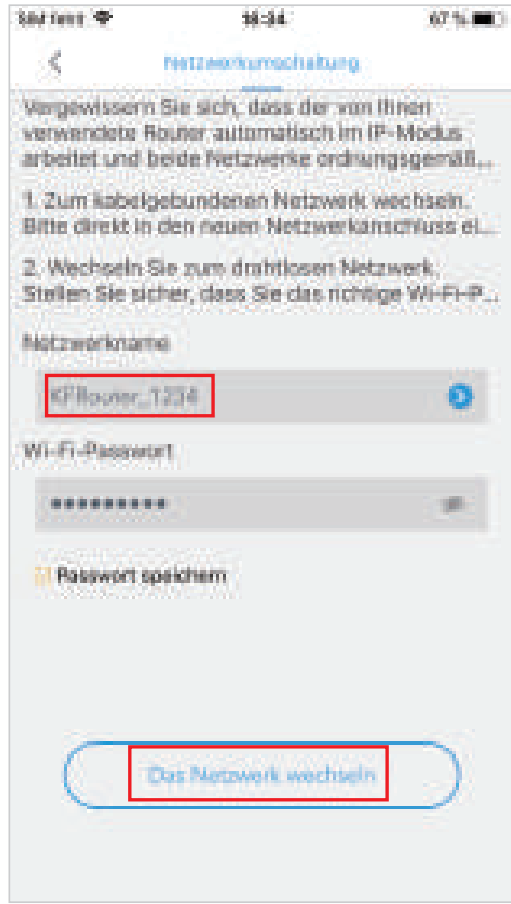


Bild 10

Tipps und Tricks:

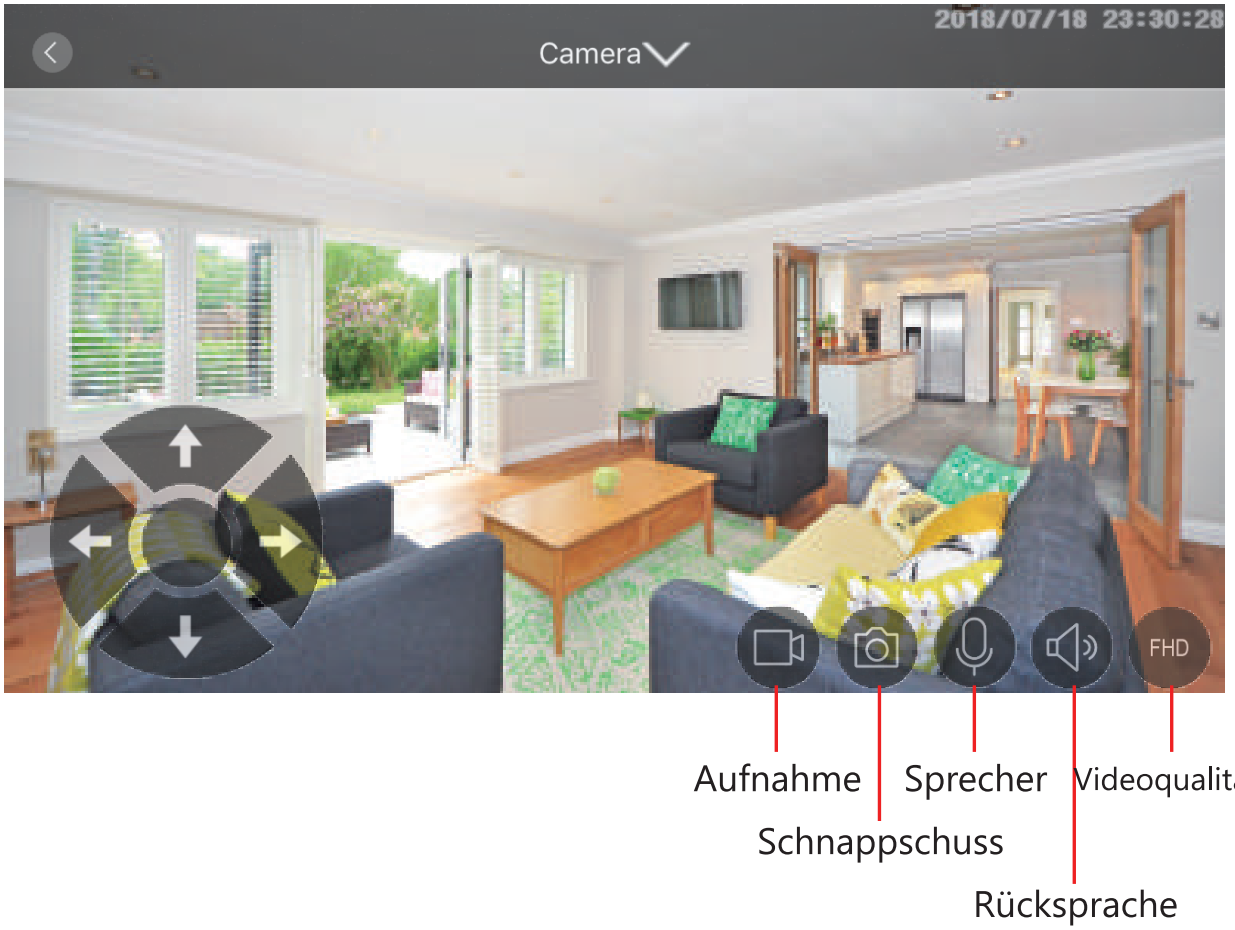
A. Nachdem die gesamte Konfiguration abgeschlossen ist, können Sie das Netzwerkkabel des Geräts entfernen und das Gerät kann über das drahtlose Netzwerk arbeiten.

B. Reset-Taste: Drücken Sie die Taste **"Reset"** länger als 5 Sekunden, das Gerät kehrt automatisch zu den Werkseinstellungen zurück und startet neu. Daher müssen Sie nach dem Neustart des Geräts eine Wi-Fi-Konfiguration durchführen, um Ihr Gerät mit dem Netzwerk zu verbinden.

C. Wenn Sie das Gerät zurücksetzen möchten, vergewissern Sie sich bitte, dass das Gerät ordnungsgemäß eingeschaltet ist.

4. Videovorschau (Vorschau der Kamera auf mobilen Geräten; Beispiel: Smartphone)

DE



Tipps: Bei Geräten mit Schwenk-/Neigefunktion können Sie die horizontale oder vertikale Drehung des Geräts steuern, indem Sie die linke und rechte Taste oder die Auf- und Ab-Taste auf dem Bildschirm des Telefons drücken.

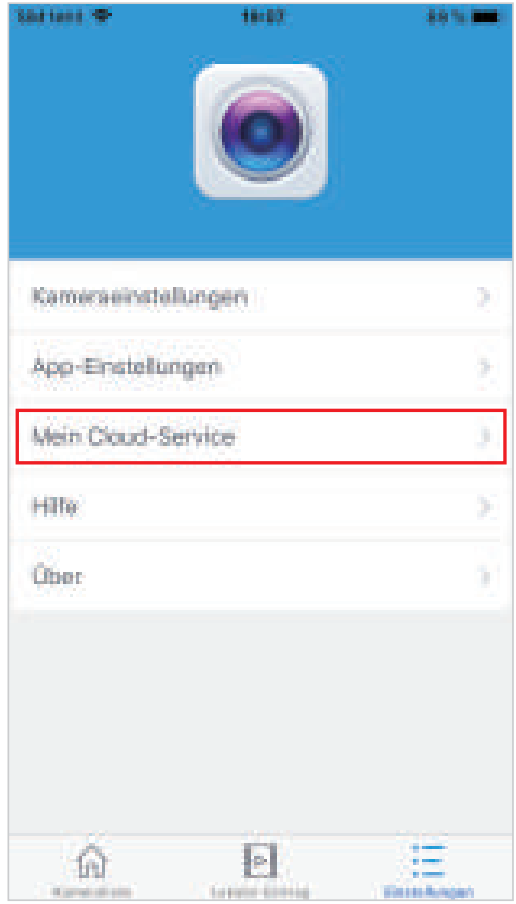
5. Konto registrieren und einloggen

Bitte klicken Sie rechts unten auf **"Einstellungen"**, dann auf **"Mein Cloud-Service" - "Anmelden" - "Registrieren"**. Bitte registrieren Sie sich nach Bedarf und melden Sie sich an.

Hinweis: Wenn Sie sich nicht einloggen, können einige Cloud-fähigen Kameras nicht auf die Cloud-Aufzeichnungsfunktion zugreifen. Bitte folgen Sie den Schritten, um Ihr Konto zu registrieren und sich einzuloggen.

DE

Kameraliste
Bitte klicken Sie auf die Schaltfläche "+" oben rechts, um ein Gerät zum Binden hinzuzufügen.


Kameraeinstellungen
App-Einstellungen
Mein Cloud-Service
Hilfe
Über

Mein Cloud-Service
Cloud-Video-Einführung
Wenn jemand vor der Kamera hergeht oder die Waren im Falle einer Ausnahme platziert, wird es Ihnen helfen, die Änderungen im Videoclip automatisch aufzuzeichnen und im Cloud-Sicherheitscenter zu speichern.
Öffnen Sie den Cloud-Speicher.
Anmelden

Anmelden
Registrieren
Passwort vergessen

6. Software-Downloads und FAQs

Bei Problemen mit diesem Gerät wenden Sie sich bitte an unseren Kundendienst oder senden Sie uns eine E-Mail:
Technical Unterstützung: support@mysannce.com.
Service: sales@mysannce.com.

DE

For more information,
please visit:

www.sanncegroup.com

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Address: Rujun Building, Floor 4,No.105, the Center Road,
Bantian Street, Longgang Zone, Shenzhen, China
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