



Quick Start Guide

(EN/DE/FR/IT/ES)

Create a Smarter & Safer World

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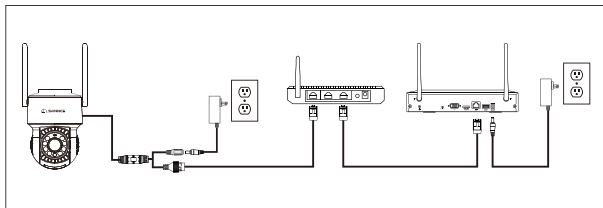
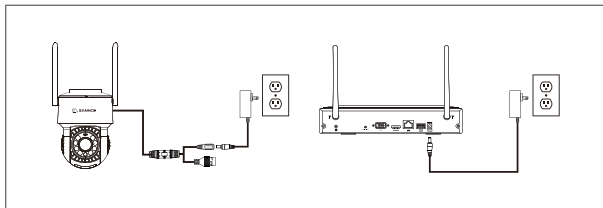
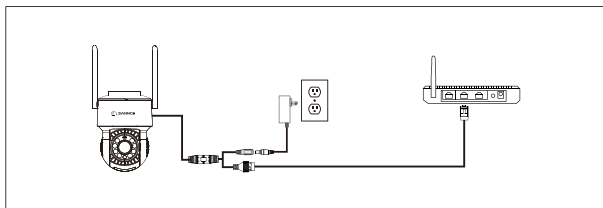
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1. Connection Diagram



2. Add the Camera

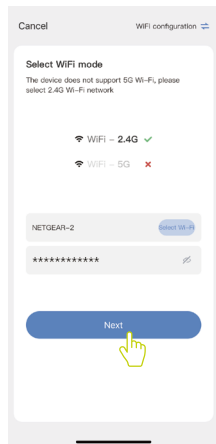
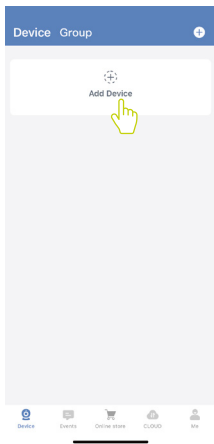
2.1 Added camera to APP

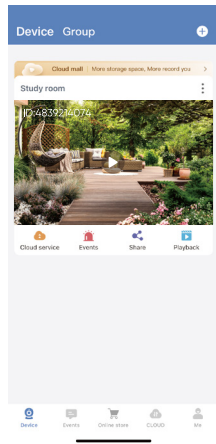
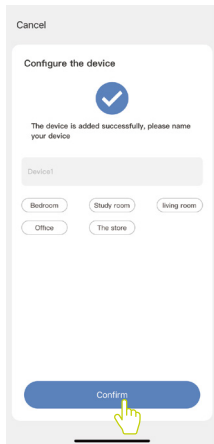
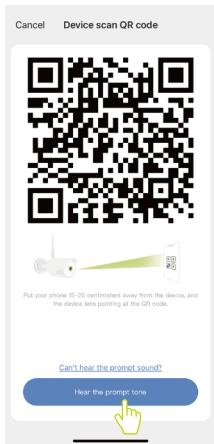
Download and install the free **Sannce Sight** from the Google Play Store or App Store, create an account and login.

Click the "**Add Device**" or "+" icon, operate according to the prompts on the APP interface and complete adding the camera.



APP: Sannce Sight





Note: The camera only supports 2.4GHz WiFi network, not 5GHz WiFi.

If the camera fails to be added, please check the WiFi information and status, and reset the camera to restart and try again.

2.2 Added camera to Wireless NVR

Applicable to N48WHE.

1. Before adding a new camera, please make sure that the NVR has a free channel.
2. Connect the camera to the power supply and wait for the startup to complete.
3. Right-click the mouse and click **[Wireless Add]**, NVR will automatically search and add new cameras nearby, click **[Exit]** after adding.

Note: If the camera cannot be found, reset the camera and try again. Or connect the camera to the NVR through a network cable, and then try to add.

Wireless Add

Searching and adding cameras, please wait

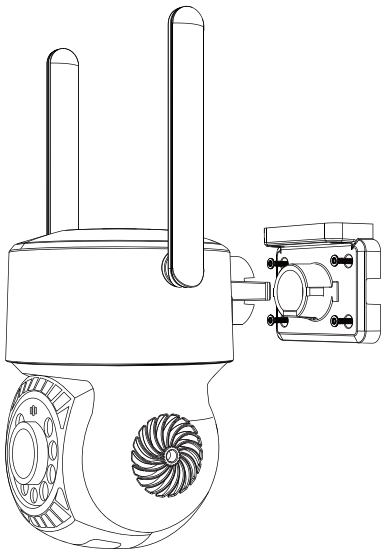
Channel 5 added successfully

Channel	IP Address	MAC Address
1	172.20.14.30	9c:a3:a9:e6:c1:93
2	172.20.14.31	9c:a3:a9:e4:e3:36
3	172.20.14.32	9c:a3:a9:e4:e2:dc
4	172.20.14.33	9c:a3:a9:e6:84:bc
5	172.20.14.34	9c:a3:a9:8e:ca:8b
6		
7		
8		
9		
10		

Exit

3. Install the camera

- A. Confirm that the surface of the object on which the camera is mounted can withstand three times the weight of the camera and the bracket.
- B. Confirm that the WiFi signal at the camera location is stable.
- C. Choose a position 2 to 3 meters from the ground.
- D. Fix bracket to installation position.
- E. Mount the camera on the bracket.



2. Kamera hinzufügen

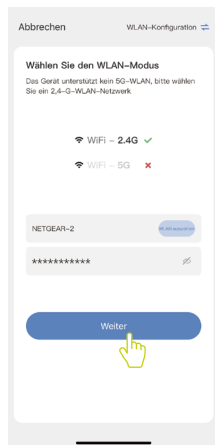
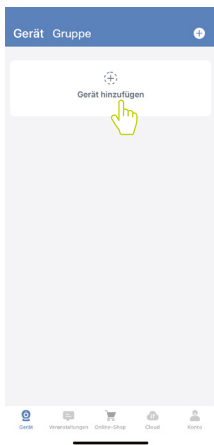
2.1 Kamera zur APP hinzugefügt

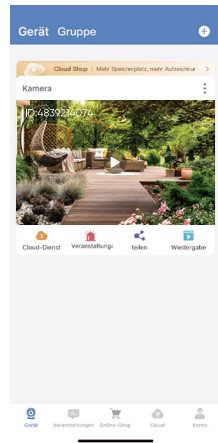
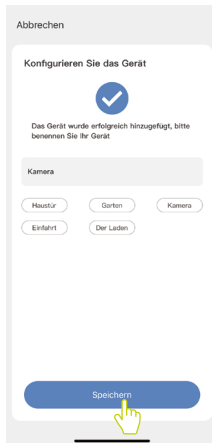
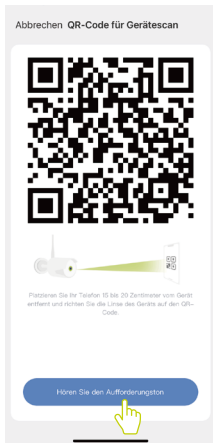
Laden Sie das kostenlose Sannce Sight aus dem Google Play Store oder App Store herunter und installieren Sie es, erstellen Sie ein Konto und melden Sie sich an.

Klicken Sie auf das Symbol „Gerät hinzufügen“ oder „+“, befolgen Sie die Anweisungen auf der APP-Oberfläche und schließen Sie das Hinzufügen der Kamera ab.



APP: Sannce Sight





Hinweis: Die Kamera unterstützt nur 2,4-GHz-WLAN-Netzwerke, nicht 5-GHz-WLAN.

Wenn die Kamera nicht hinzugefügt werden kann, überprüfen Sie bitte die WLAN-Informationen und den Status, setzen Sie die Kamera zurück, starten Sie sie neu und versuchen Sie es erneut.

2.2 Kamera zum drahtlosen NVR hinzugefügt

Anwendbar für N48WHE.

1. Bevor Sie eine neue Kamera hinzufügen, stellen Sie bitte sicher, dass der NVR über einen freien Kanal verfügt.
2. Schließen Sie die Kamera an die Stromversorgung an und warten Sie, bis der Startvorgang abgeschlossen ist.
3. Klicken Sie mit der rechten Maustaste und klicken Sie auf **[Wireless hinzufügen]**. Der NVR sucht automatisch nach neuen Kameras in der Nähe und fügt diese hinzu. Klicken Sie nach dem Hinzufügen auf **[Ausgang]**.

Hinweis: Wenn die Kamera nicht gefunden werden kann, setzen Sie sie zurück und versuchen Sie es erneut. Oder verbinden Sie die Kamera über ein Netzwerkkabel mit dem NVR und versuchen Sie dann, sie hinzuzufügen.

Wireless hinzufügen

Suchen und Hinzufügen von Kameras, bitte warten .

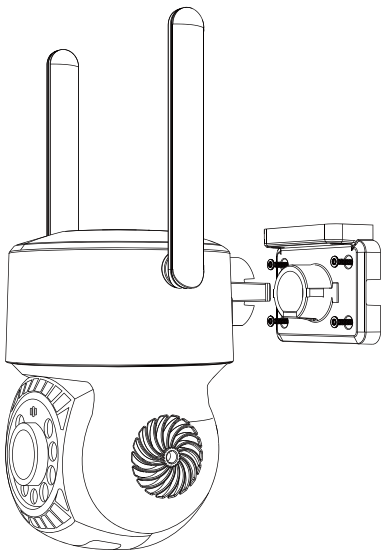
Kanal 5 erfolgreich hinzugefügt

Kanal	IP-Adresse	MAC-Adresse
1	172.20.14.30	9c:a3:a9:e5:c1:93
2	172.20.14.31	9c:a3:a9:e4:e3:36
3	172.20.14.32	9c:a3:a9:e4:e2:dc
4	172.20.14.33	9c:a3:a9:e6:84:bc
5	172.20.14.34	9c:a3:a9:8e:ca:8b
6		
7		
8		
9		
10		

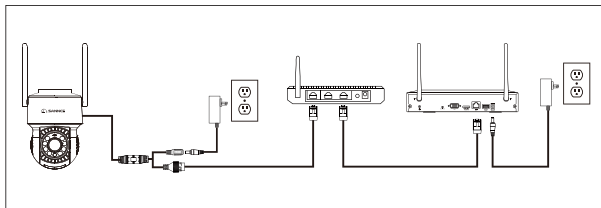
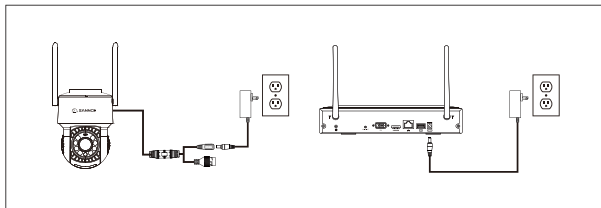
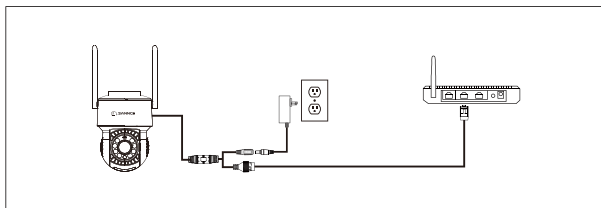
Ausgang

3. Installieren Sie die Kamera

- A. Stellen Sie sicher, dass die Oberfläche des Objekts, auf dem die Kamera montiert ist, dem dreifachen Gewicht der Kamera und der Halterung standhalten kann.
- B. Stellen Sie sicher, dass das WLAN-Signal am Kamerastandort stabil ist.
- C. Wählen Sie eine Position 2 bis 3 Meter über dem Boden.
- D. Halterung am Einbauort befestigen.
- E. Montieren Sie die Kamera an der Halterung.



1. Diagramme de connexion



2. Ajouter la caméra

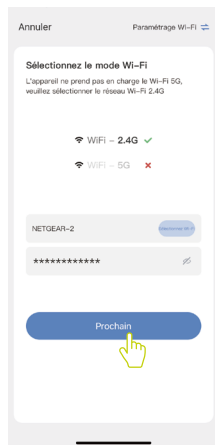
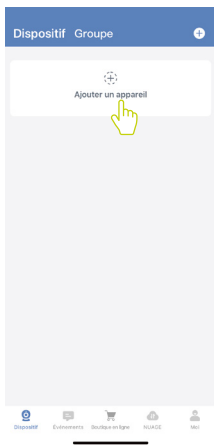
2.1 Caméra ajoutée à l'APP

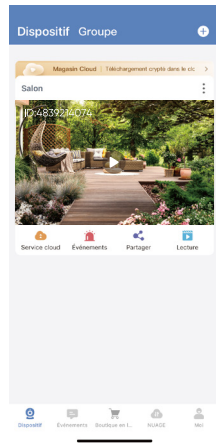
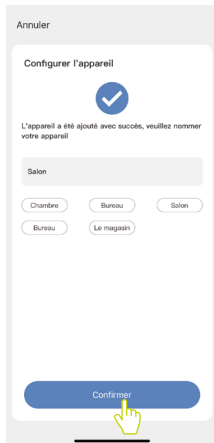
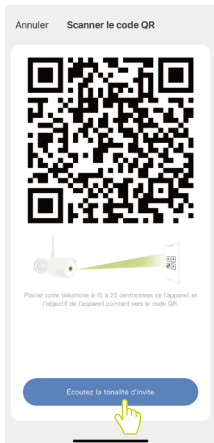
Téléchargez et installez le **Sannce Sight** gratuit depuis le Google Play Store ou l'App Store, créez un compte et connectez-vous.

Cliquez sur l'icône "**Ajouter un appareil**" ou "+", suivez les instructions sur l'interface de l'application et terminez l'ajout de la caméra.



APP: Sannce Sight





Remarque: La caméra ne prend en charge que le réseau Wi-Fi 2,4 GHz, pas le Wi-Fi 5 GHz.
Si la caméra ne parvient pas à être ajoutée, veuillez vérifier les informations et l'état du WiFi, et réinitialiser la caméra pour redémarrer et réessayer.

2.2 Caméra ajoutée au NVR sans fil

Applicable à N48WHE.

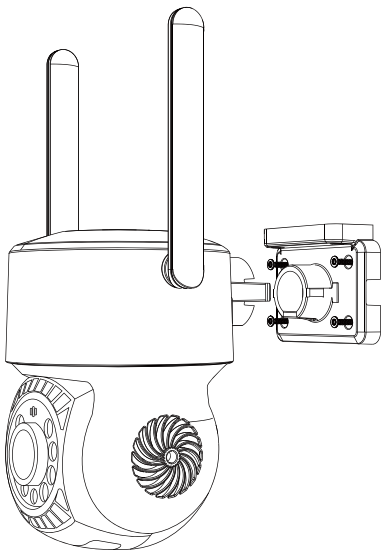
1. Avant d'ajouter une nouvelle caméra, assurez-vous que le NVR dispose d'un canal libre.
2. Connectez la caméra à l'alimentation électrique et attendez que le démarrage soit terminé.
3. Cliquez avec le bouton droit de la souris et cliquez sur **[Wireless Ajouter]**, le NVR recherchera et ajoutera automatiquement de nouvelles caméras à proximité, cliquez sur **[Sortie]** après l'ajout.

Remarque: Si la caméra est introuvable, réinitialisez la caméra et réessayez. Ou connectez la caméra au NVR via un câble réseau, puis essayez d'ajouter.

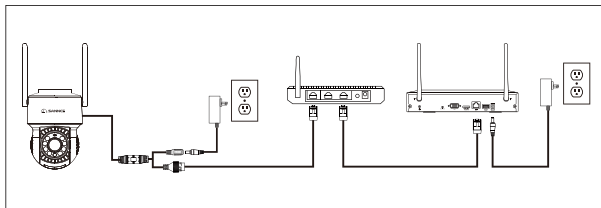
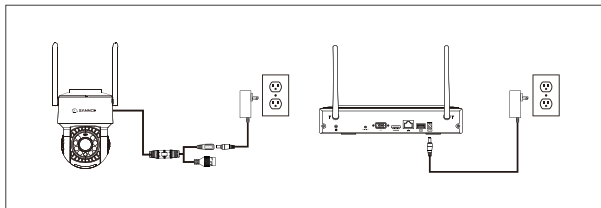
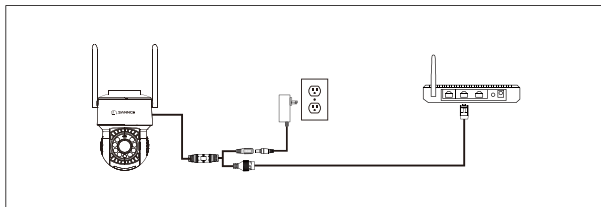
Canal	Adresse IP	Adresse MAC
1	172.20.14.30	9c:a3:a9:c5:e1:93
2	172.20.14.31	9c:a3:a9:e4:e3:36
3	172.20.14.32	9c:a3:a9:e4:e2:de
4	172.20.14.33	9c:a3:a9:ed:84:bc
5	172.20.14.34	9c:a3:a9:8e:ca:8b
6		
7		
8		
9		
10		

3. Installer Sie die Kamera

- A. Confirmez que la surface de l'objet sur lequel la caméra est montée peut supporter trois fois le poids de la caméra et du support.
- B. Confirmez que le signal WiFi à l'emplacement de la caméra est stable.
- C. Choisir une position à 2 à 3 mètres du sol.
- D. Fixez le support à la position d'installation.
- E. Montez la caméra sur le support.



1. Schema di connessione



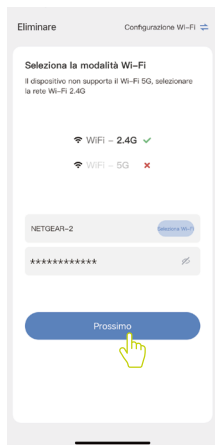
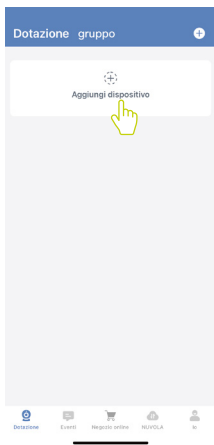
2. Aggiungi la fotocamera

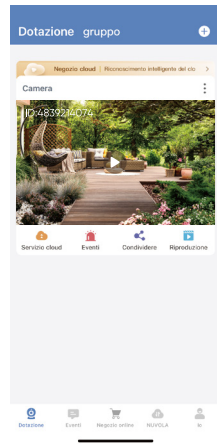
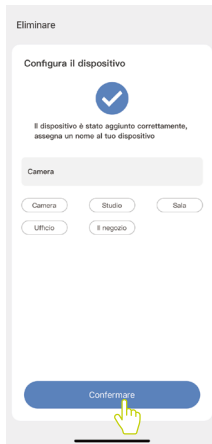
2.1 Fotocamera aggiunta all'APP

Scarica e installa **Sance Sight** gratuito dal Google Play Store o dall'App Store, crea un account e accedi. Fare clic sull'icona " **Aggiungi dispositivo** " o " + ", operare secondo le istruzioni sull'interfaccia dell'APP e completare l'aggiunta della telecamera.



APP: Sance Sight





Nota: la fotocamera supporta solo la rete Wi-Fi a 2,4 GHz, non Wi-Fi a 5 GHz.

Se l'aggiunta della videocamera non riesce, controllare le informazioni e lo stato del Wi-Fi, quindi ripristinare la videocamera per riavviarla e riprovare.

2.2 Aggiunta telecamera a Wireless NVR

Applicabile a N48WHE.

1. Prima di aggiungere una nuova telecamera, assicurarsi che l'NVR abbia un canale libero.
2. Collegare la telecamera all'alimentazione e attendere il completamento dell'avvio.
3. Fare clic con il pulsante destro del mouse e fare clic su **[Wireless Aggiungi]**, l'NVR cercherà e aggiungerà automaticamente nuove telecamere nelle vicinanze, fare clic su **[Uscita]** dopo l'aggiunta.

Nota: se non è possibile trovare la videocamera, reimpostarla e riprovare. Oppure collega la telecamera all'NVR tramite un cavo di rete, quindi prova ad aggiungere.

schermo diviso ▶

Video Gestisci

Configurazione

Video Playback

Video Backup

Volume ▶

mago

rete rapido

Ripetitore

Wireless Aggiungi

Uscita sistema

Wireless Aggiungi

Ricerca e aggiunta di telecamere, attendere . . .

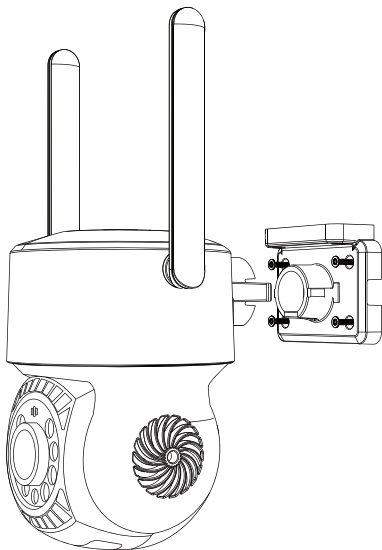
Canale 5 aggiunto correttamente

Canale	Indirizzo IP	MAC Address
1	172.20.14.30	9c:a3:a9:e5:a1:93
2	172.20.14.31	9c:a3:a9:e4:e3:36
3	172.20.14.32	9c:a3:a9:e4:e2:dc
4	172.20.14.33	9c:a3:a9:e6:84:bc
5	172.20.14.34	9c:a3:a9:8e:ca:8b
6		
7		
8		
9		
10		

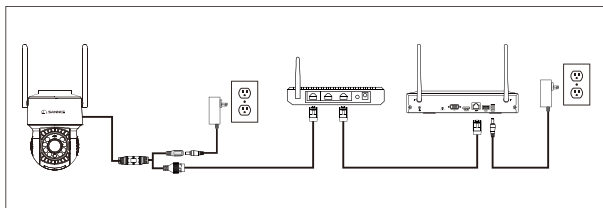
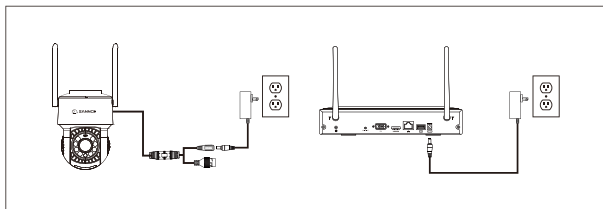
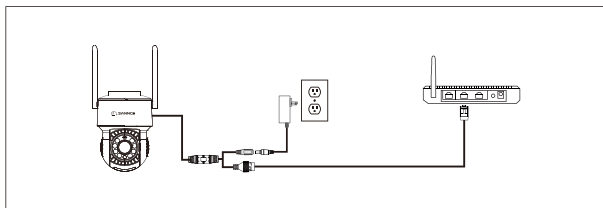
Uscita

3. Installare la telecamera

- A. Verificare che la superficie dell'oggetto su cui è montata la telecamera possa sostenere tre volte il peso della telecamera e della staffa.
- B. Verificare che il segnale WiFi nella posizione della telecamera sia stabile.
- C. Scegli una posizione da 2 a 3 metri da terra.
- D. Fissare la staffa nella posizione di installazione.
- E. Montare la telecamera sulla staffa.



1. Diagrama de conexión



2. Agregar la cámara

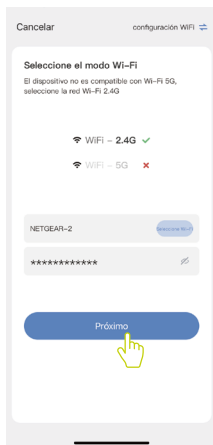
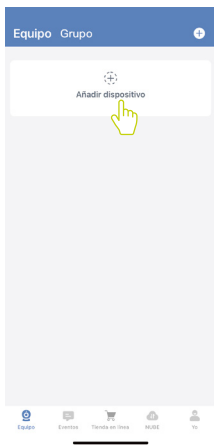
2.1 Agregar cámara a la aplicación

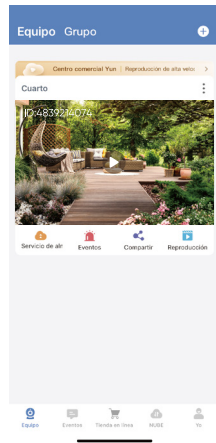
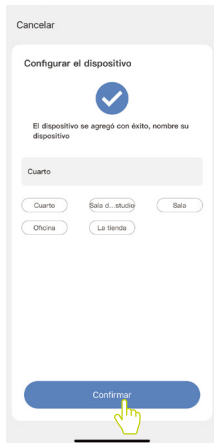
Descargue e instale el **Sannce Sight** gratuito desde Google Play Store o App Store, cree una cuenta e inicie sesión.

Haga clic en el icono "**Añadir dispositivo**" o "+", opere de acuerdo con las indicaciones en la interfaz de la aplicación y complete la adición de la cámara.



APP: Sannce Sight





Nota: La cámara solo admite redes WiFi de 2,4 GHz, no WiFi de 5 GHz.

Si la cámara no se puede agregar, verifique la información y el estado de WiFi, y reinicie la cámara para reiniciar e intente nuevamente.

2.2 Cámara añadida al NVR inalámbrico

Aplicable a N48WHE.

1. Antes de agregar una nueva cámara, asegúrese de que el NVR tenga un canal libre.
2. Conecte la cámara a la fuente de alimentación y espere a que se complete el inicio.
3. Haga clic con el botón derecho del mouse y haga clic en [Wireless añadir], NVR buscará automáticamente y agregará nuevas cámaras cercanas, haga clic en [Salida] después de agregar.

Nota: Si no se puede encontrar la cámara, reiniciela y vuelva a intentarlo. O conecte la cámara al NVR a través de un cable de red y luego intente agregar.

Wireless añadir

Buscando y agregando cámaras, por favor espere . . .

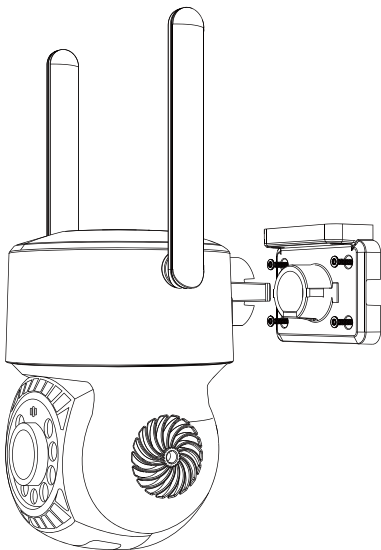
Canal 5 agregado con éxito

Canal	Dirección IP	Dirección MAC
1	172.20.14.30	9c:a3:a9:e5:c1:93
2	172.20.14.31	9c:a3:a9:e4:e3:36
3	172.20.14.32	9c:a3:a9:e4:e2:dc
4	172.20.14.33	9c:a3:a9:e6:84:bc
5	172.20.14.34	9c:a3:a9:8e:ca:8b
6		
7		
8		
9		
10		

Salida

3. Instale la cámara

- A. Confirme que la superficie del objeto en el que está montada la cámara puede soportar tres veces el peso de la cámara y el soporte.
- B. Confirme que la señal WiFi en la ubicación de la cámara sea estable.
- C. Elija una posición de 2 a 3 metros del suelo.
- D. Fije el soporte a la posición de instalación.
- E. Monte la cámara en el soporte.



Production Information

Thank you for purchasing our device! This manual is designed for the installation and operation of this product. You can get more information about the features and functions of this product in details. Please read this manual carefully before using. Please contact us if you have any questions.

Legal Disclaimer

REGARDING TO THE PRODUCT WITH INTERNET ACCESS, THE USE OF PRODUCT SHALL BE WHOLLY AT YOUR OWN RISKS. OUR COMPANY SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER ATTACK, HACKER ATTACK, VIRUS INSPECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, OUR COMPANY WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED.

SURVEILLANCE LAWS VARY BY JURISDICTION. PLEASE CHECK ALL RELEVANT LAWS IN YOUR JURISDICTION BEFORE USING THIS PRODUCT IN ORDER TO ENSURE THAT YOUR USE CONFORMS THE APPLICABLE LAW. OUR COMPANY SHALL NOT BE LIABLE IN THE EVENT THAT THIS PRODUCT IS USED WITH ILLEGITIMATE PURPOSES.

IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE LATER PREVAILS.

Regulatory Information

FCC Information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are

designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Warning Statements:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment shall be installed and operated with minimum distance 20cm between the radiator & body.

EU Conformity Statement



This product and –if applicable –the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2004/108/EC, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info





2013/56/EU (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info

Safety Instruction

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss. The precaution measure is divided into [Warnings] and [Cautions].

Warnings: Serious injury or death may occur if any of the warnings are neglected.

Cautions: Injury or equipment damage may occur if any of the cautions are neglected.

	
Warnings: Follow these safeguards to prevent serious injury or death.	Cautions: Follow these precautions to prevent potential injury or material damage.



Warnings

- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.
- In the use of the product, you must be in strict compliance with the electrical safety regulations of the nation and region. Please refer to technical specifications for detailed information.
- Input voltage should meet both the SELV (Safety Extra Low Voltage) and the Limited Power Source with 100 to 240 VAC or 12 VDC according to the IEC60950-1 standard. Please refer to technical specifications for detailed information.
- Do not connect several devices to one power adapter as adapter overload may cause over-heat ing or a fire hazard.
- Please make sure that the plug is firmly connected to the power socket.
- If smoke, odor or noise rise from the device, turn off the power at once and unplug the power cable, and then please contact the service center.

Note:

We will update this user manual from time to time without prior notice. If you have any questions, please feel free to contact us at support@sannce.com.

Prevention and Warning Tips:

Only qualified maintenance personnel can perform equipment installation and maintenance. Please make sure to read and understand the complete manual before installation.

- Please install the equipment away from the elderly and children, so as not to cause electrical injury.
- Please ensure the safety of electricity use to avoid fire caused by current overload.
- The NVR unit is designed for indoor use only. Make sure the device is installed in a well-ventilated and dust-free environment. Keep the NVR away from liquids.
- The camera unit supports dustproof and waterproof. ideal for outdoor use. Please make sure to fix it firmly. Avoid injury from falling.
- When connecting the cable of the camera unit, please ensure that the connection is waterproof and dustproof. Inadequate links can easily damage the device.
- Before connecting and disconnecting accessories and peripheral devices, turn off the power of the device to avoid damage to the device.
- This device should use the hard disk recommended by the factory. Hard disks of different quality may cause the device to fail to record and fail to start.



For more information,
please visit:

www.sance.com



Shenzhen Kean Digital Co., Ltd.

ADD: 10th Floor, Rujun Building, NO. 105,

The Center Road, Bantian Street, Longgang District,
Shenzhen, 518129, China

Help center: <https://support.sance.com>

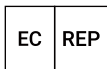
Tech Support: support@sance.com

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